

# Melbourne Market Traffic Management Plan



29 February 2020

## Route Maps

Separate maps are provided for the following forms of transportation with each map highlighting relevant information, including available and recommended paths of travel and safety information:

- Forklifts and Electric Vehicles – (Orange Map)
- Pedestrians – (Yellow Map)
- Passenger Cars – (Red Map)
- Rigid Trucks and Light Commercial Vehicles– (Blue Map)
- Articulated Trucks (B-Doubles and Semi-Trailers) – (Purple Map)

## Trade Period Maps

Separate maps are provided for the following different trading periods at the Market to enable the Market users to understand how the Market operates at various times.

- Pre-Trade Period – (Teal Map)
- Trade Period – (Magenta Map)
- Post Trade Period – (Lime Green Map)

These maps are to be read together with the Route Map relevant to you.

All vehicles accessing the Market have allocated parking with all parking bays numbered for easy identification.

If you have any questions about the Traffic Management Plan or traffic related queries, please refer to your nearest Market Relationship Officer, see the staff in the Customer Service Centre or ring the MMA on (03) 9258 6100.

## Finding Your Way Around

Familiarise yourself with the Market before arriving, either by using the smartphone app or maps – go to the Melbourne Market Authority (MMA) website for more information.



**Navigator**

Once you are at the Market there is signage – streets are numbered 1 to 9 and all Stores, stands and parking spaces are numbered.

Warehouses 5 and 6 (MMA warehousing) have unreserved loading zones available for dropping off and picking up produce.

Warehouses 1 - 4, 8 and 9 (Propertylink warehousing) parking is privately operated, with parking arranged through tenant leases.

## Accessing the Market

Everyone using the Market must complete the online induction and have a valid access card.



Card Number: 28  
Access Level: F&V Buyer



A parking permit is required for anyone who wishes to park a vehicle of any type in the Market prior to, or during Market trading hours. To purchase a parking permit, you must have a current access card.

Make sure your parking permit is clearly visible on your windscreen. All vehicles must display a parking permit while within the Market.

**T: 03 9258 6100**

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# Melbourne Market Operating Rules

29 February 2020

## Understanding the Operating Rules

Safety within the Market place is paramount. The new Melbourne Market is designed to allow you to work easily, safely and more cost-effectively.

It's your responsibility to understand and follow the new operating rules so the Market runs smoothly and we can all make the most of the new site.

Please take the time to read the operating rules at [www.melbournemarket.com.au/operatingrules](http://www.melbournemarket.com.au/operatingrules).

Together we can make the best use of the new facilities, reduce waste, keep the Market clean and make the Melbourne Market a safe place to work and do business.

## How are the new rules enforced?

The operating rules are enforced through a demerit point system – similar to that used by VicRoads for driver licences – which links behaviours of employees to the employer's record. Ultimately, employers are responsible for the actions and behaviours of their employees on Market land.

- If an access card holder loses **five demerit points within two years**, their access card can be cancelled.
- If there are **four occasions of a serious breach** by employees of a business **over a one year period**, a lease or license of a business could be terminated.

An appeals process has been created, so if you don't agree with an alleged breach of the rules you can appeal.

Our Market Relations Officers are here to monitor compliance with the operating rules. For your safety and the safety of others, everyone must follow all reasonable instructions from these Market personnel.

### Examples of offences

- Fail to display or produce access card (1 Demerit point)
- Smoking in non-designated area (1 Demerit point)

## Important things to remember about the new operating rules

### Nominee

Each business must identify a nominee who is responsible for themselves and their employees complying with the operating rules. The nominee must be present or contactable whenever their team members are on site.

### Access

- Always carry and display your access card.
- Do not allow another person to use your access card.
- Only enter the Market during designated times.

### Conduct on Market land

- Make sure noise levels are within acceptable limits.
- The site is smoke-free, except in designated areas.
- Person on Market land must not have a blood alcohol content (BAC) over 0.00% or be under the influence of prohibited drugs.

### Vehicle, road and traffic management

- Always display a valid parking permit.
- Use pedestrian walkways where possible.

### Workplace health and Safety

- Wear safety clothing.
- Always use lights at night
- Obey speed limit.
- Report any injuries to a Market Relations Officer as soon as possible.



### Recycling

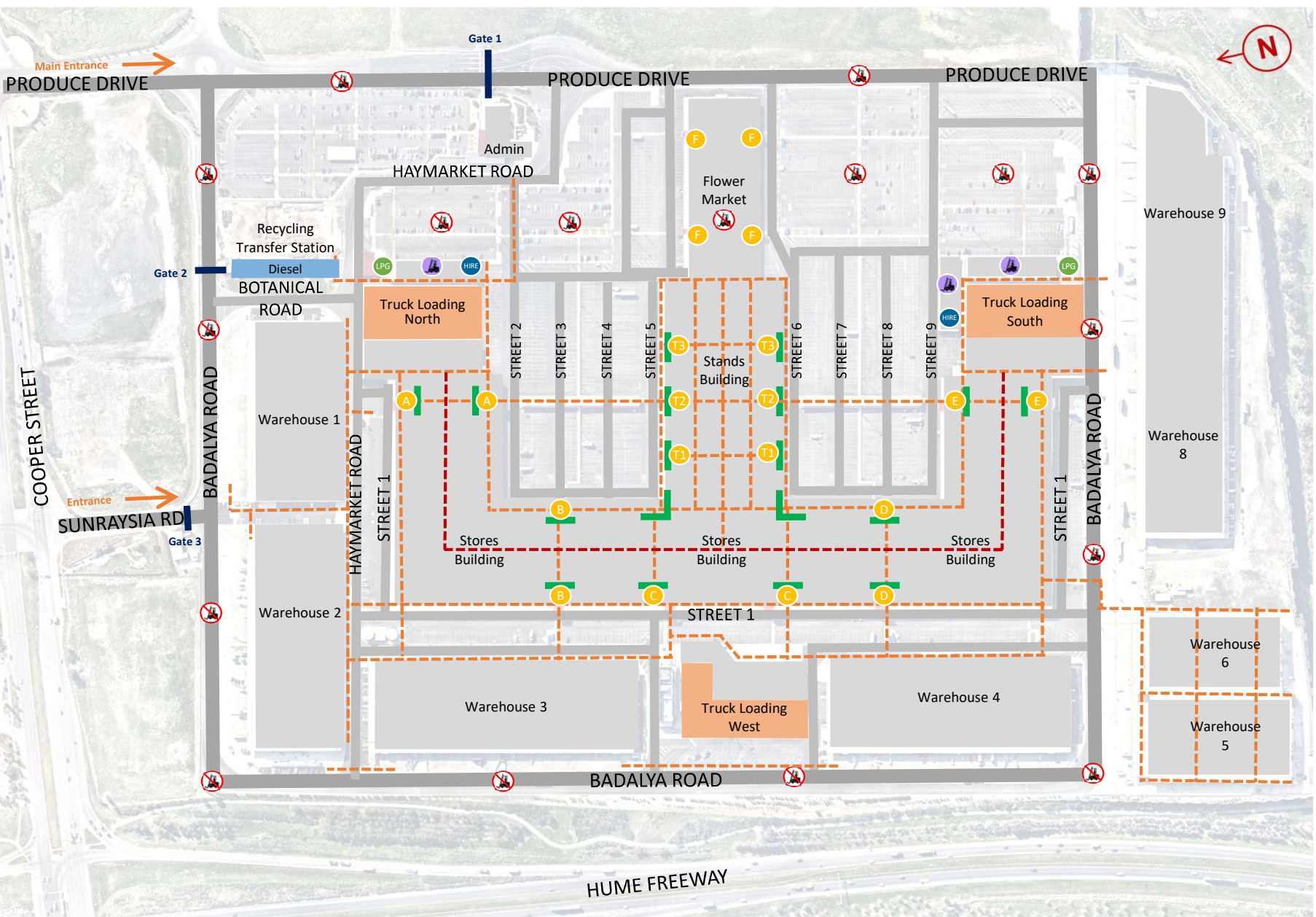
- Follow the recycling procedure when disposing of all rubbish and waste products.
- Any waste not properly disposed of will be cleared up at the cost of the person responsible for it.
- Remove your waste from the trading floor at the end of trade and dispose of it in the designated areas.

### Trading on Market land

- Do not sort or repack goods within a parking bay.
- Direct sales may only take place within prescribed times.
- Direct sales must not take place in the warehouse precinct.

# Melbourne Market Forklifts & Electric Vehicle Route Map

29 February 2020



## Legend

- Orange dashed line: Forklift and Electric Vehicle Route
- Red dashed line: Electric Vehicle Only Route
- Blue line: Gate
- Green line: Rapid Roller Door
- Yellow circle with 'A': Entrances
- Green circle with 'LPG': LPG Refuelling Station
- Blue circle with 'HIRE': Market Hire Facility
- Purple circle with forklift icon: Forklift Maintenance & Storage Facility
- Red circle with forklift icon and slash: No Forklift Access



Navigator

Be safe, you can't use your smart phone while operating your forklift.



# Melbourne Market Forklifts and Electric Vehicles

29 February 2020

## Using Your Forklift At The Market

When driving a forklift, you are responsible for your safety and the safety of people around you.

There are a number of rules you must follow, and will be enforced using a demerit point system.

## Designated Routes

The designated forklift and electric vehicle routes at the Market are separated from the pedestrian routes to minimize conflicts between motorised vehicles and pedestrians and reduce the likelihood of injury by creating a safer workplace.

You can only drive your forklift on the authorised forklift routes and must not enter into the pedestrian paths.

- Use the forklift routes outside when moving produce from truck to stand.
- Many access points mean you can move around quickly.
- If not using your forklift or electric vehicle, park it at your stand, store, a parking bay or a designated hatched area outside the stands or stores buildings.

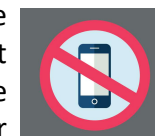
- Do not park a forklift or electric vehicle on a forklift or electric vehicle route.
- Forklifts are not permitted on the buyers' walks in the stores and stands buildings.
- Electric vehicles are not permitted on the buyers' walks in the stands building.

### Rapid Roller Doors

- Approach these doors with caution.
- Be patient.
- Drivers may be liable for costs to repair any damage caused.

Work out your route before you start moving your forklift or electric vehicle, by using the maps (reverse page) or the Melbourne Market Navigator smartphone app. The app will calculate the fastest forklift route from your current location.

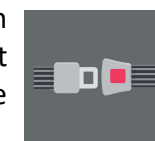
**Be safe, you can't use your smart phone while operating your forklift.**



You can't use your phone while operating a forklift so map your route on the app before you start your journey.

### Non-compliance: 1 demerit point.

Use a seat belt when operating a forklift. It could save your life if the vehicle overturns.



### Non-compliance: 1 demerit point.

Smoking is not permitted while operating a forklift (smoking is only permitted in designated areas).



### Non-compliance: 1 demerit point.

Always stick to the speed limit.

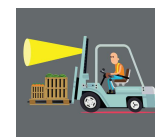


### Non-compliance: 1-5 demerit point.



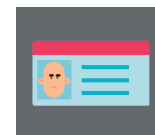
Navigator

Always use operating lights when visibility is low.



### Non-compliance: 1 demerit point.

Always carry your driver and forklift licences, and your market access card. You could be asked to present these at any time.



Make sure your load is stable and secured. A load should never be higher than your forklift mast.



You need to be fully alert when driving a forklift so headphones are not permitted.

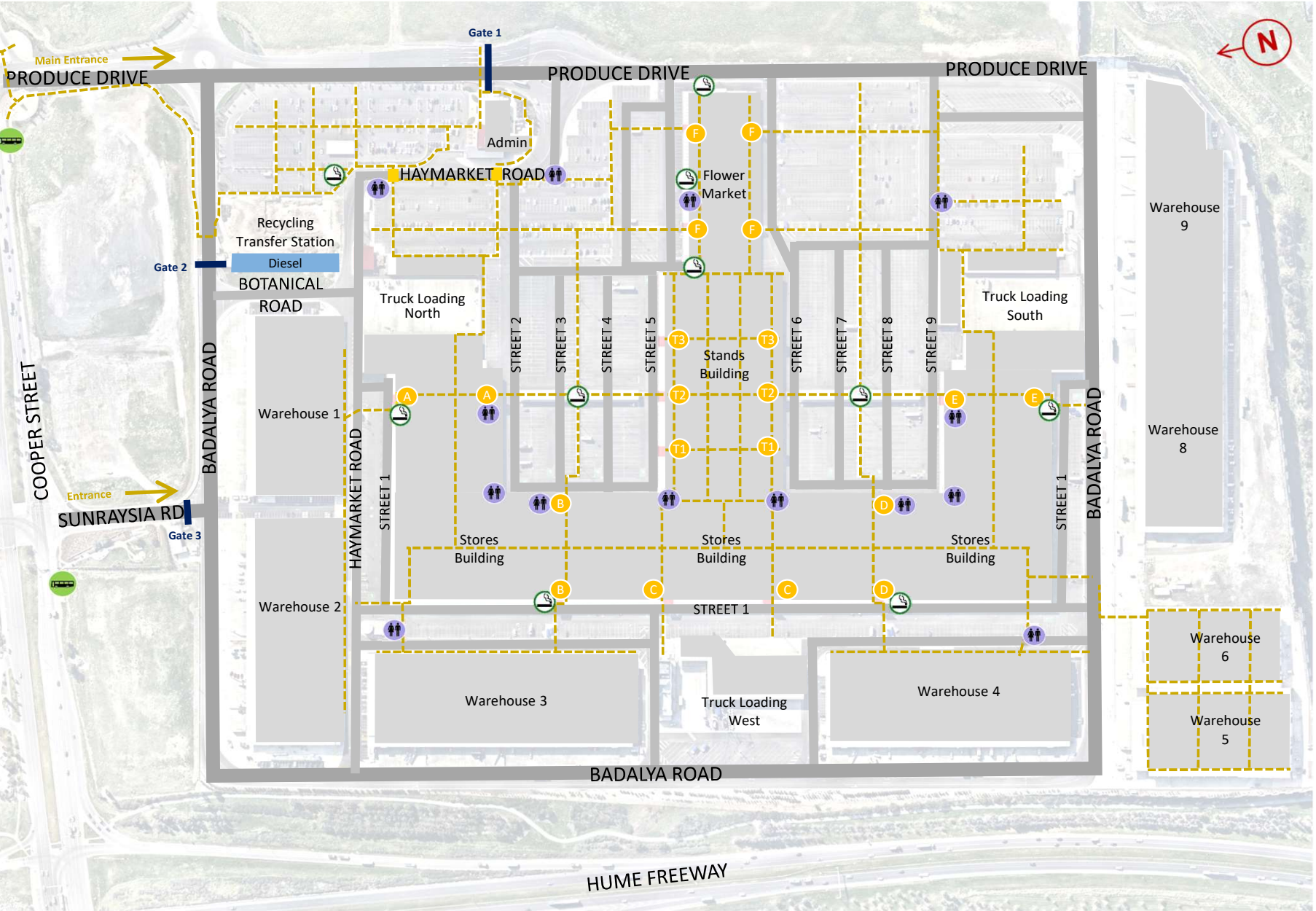


Forklifts are not permitted on Badalya Road, Produce Drive or within car park areas.



# Melbourne Market Pedestrian Paths Map

29 February 2020



## Legend

- Pedestrian Paths
- Signalised Crossing
- Gate
- Bus Stop
- Entrances
- Toilets
- Smoking Area



Navigator

Be safe, you can't use  
your smart phone while  
operating your vehicle.

# Melbourne Market Pedestrians

29 February 2020



## Accessing the Market

As a pedestrian walking through the Melbourne Market site, you are responsible for your own safety.

There are a number of rules you must follow in order to protect your safety and the safety of others, some of which may be enforced using a demerit point system.

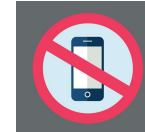
## Designated Routes

The designated pedestrian routes at the Market are separated from the forklift and electric vehicle routes to minimise conflicts between pedestrians and motorised vehicles and reduce the likelihood of injury by creating a safer workplace.

- Use the authorised pedestrian paths to move within and between warehouses.
- Many access points mean you can move around quickly.

## Pedestrian Safety

You need to be fully alert when walking through the Market facility. It is recommended not to use your mobile phone and headphones while walking through the market.



Smoking is only permitted in designated areas.

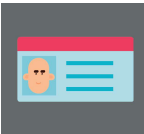


**Non-compliance: 1 demerit point.**

Always be cautious of moving vehicles when visibility is low.



Always carry your market access card. You could be asked to present these at any time.



Pedestrians must wear day/night safety vests and appropriate footwear at all times



Work out your route before you start moving around the market by using the maps (reverse page) or the Melbourne Market Navigator smartphone app. The app will calculate the fastest pedestrian route from your current location.

**Be safe, you can't use your smart phone while operating a vehicle.**



Navigator

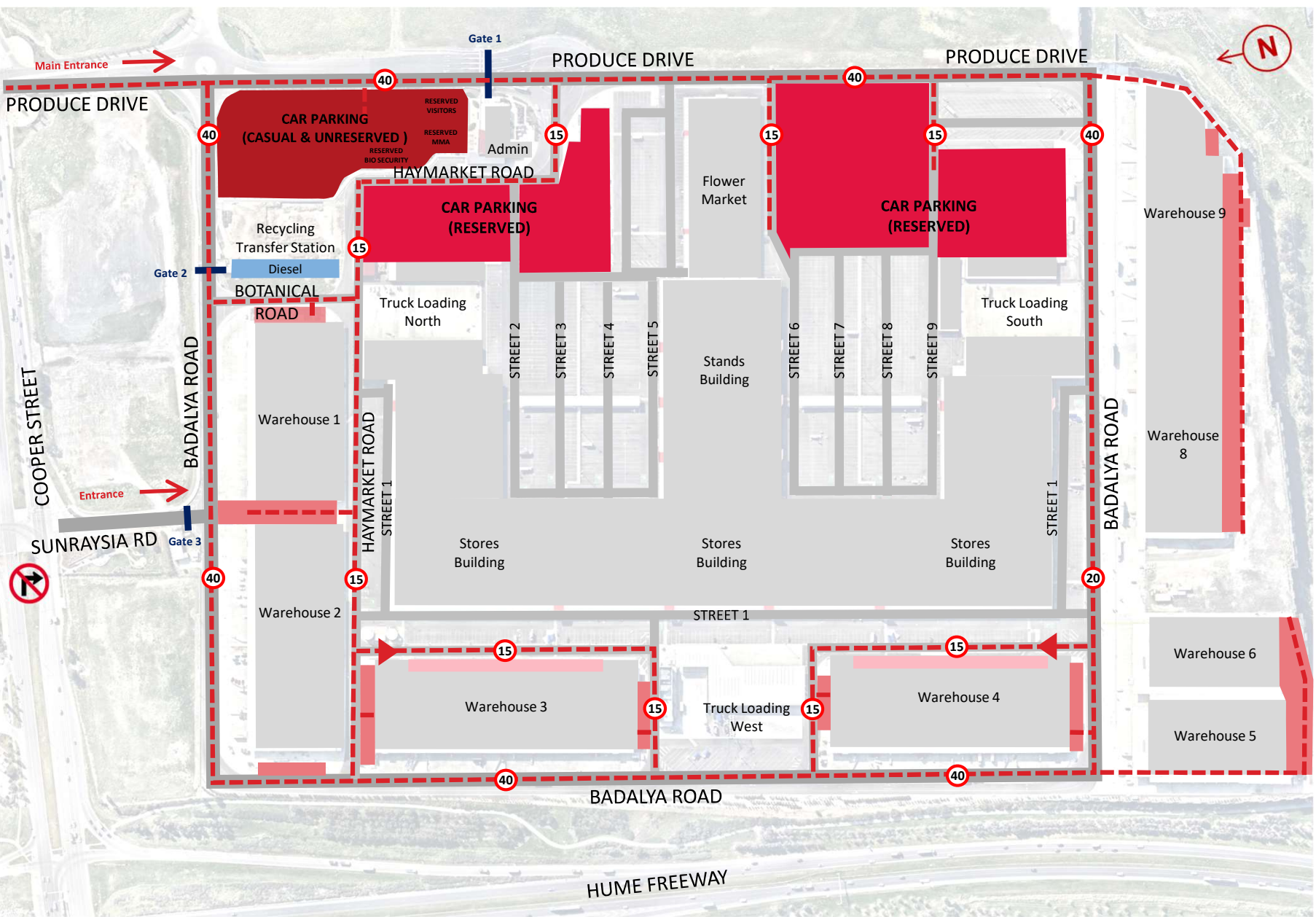
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# Melbourne Market Passenger Car Route Map

29 February 2020



## Legend

- Gate
- Car Parking Access Routes
- Car Parking (Casual & Unreserved)
- Car Parking (Reserved)
- Car Parking (Reserved Unallocated 8:30am to 5:00pm)
- Car Parking (Warehouse Leaseholder)
- 15 15km/h Speed Limit
- 40 40km/h Speed Limit
- 20 20km/h Speed Limit

Be safe, you can't use your smart phone while operating your vehicle.

# Melbourne Market Passenger Car

29 February 2020



## Accessing the Market

When driving a vehicle, you are responsible for your safety and the safety of people around you.

There are a number of rules you must follow, and will be enforced using a demerit point system.

## Designated Passenger Car Routes

The designated Passenger Car routes at the Market are separated from the pedestrian, forklift and electric vehicle routes to minimize conflicts and reduce the likelihood of injury by creating a safer workplace.

You can only drive on the authorised roads and must not enter into the pedestrian, forklift and electric vehicle routes.

- Use the major circulating road to circulate around the market.
- Many access points mean you can move around quickly.

## Designated Parking Areas

There are designated parking areas for casual parking, reserved and unreserved parking and warehouse leaseholder parking.

Vehicles must at all times display the appropriate parking permit/sticker issued by the MMA.

Parking permits can be arranged at the Cashier's Office at the Customer Centre.

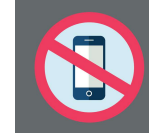
Work out your route before you start moving around the market by using the maps (reverse page) or the Melbourne Market Navigator smartphone app. The app will calculate the fastest pedestrian route from your current location.

**Be safe, you can't use your smart phone while operating a vehicle.**



## Passenger Car Safety

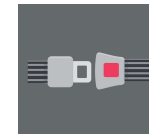
You can't use your phone while operating a vehicle so map your route on the app before you start your journey.



Always use headlights when visibility is low and beware of forklifts and pedestrians.



Always wear a seatbelt when driving your vehicle.



Always carry your driver licence and your market access card. You could be asked to present these at any time.



Always stick to the speed limit.



Passenger Vehicles are only permitted to drive and park within designated roads and parking areas. Check signage and maps for more details.



Person on Market land must not have a blood alcohol content (BAC) over 0.00% or be under the influence of prohibited drugs.



**Non-compliance: 1-5 demerit point.**

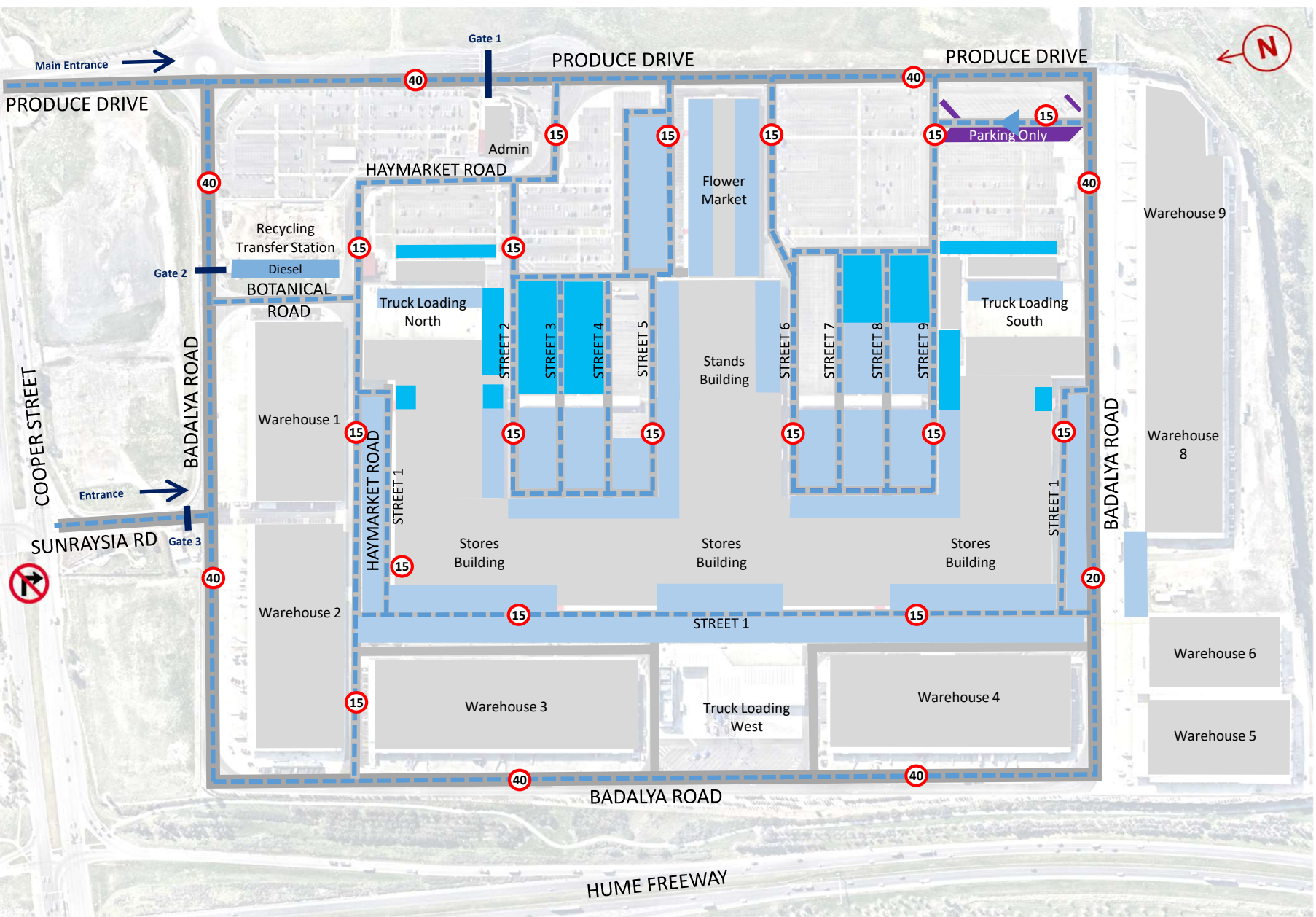
**T: 03 9258 6100**

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# Melbourne Market Rigid Truck & LCV Route Map

29 February 2020



## Legend

- Rigid Truck and LCV Route
- Gate
- Rigid Truck (Parking Only)
- Rigid Truck (Loading/Unloading)
- LCV (Loading/Unloading)
- 15km/h Speed Limit
- 40km/h Speed Limit
- 20km/h Speed Limit



Navigator

Be safe, you can't use your smart phone while operating your vehicle.

# Melbourne Market Rigid Truck & LCV

29 February 2020



## Accessing the Market

When driving a vehicle, you are responsible for your safety and the safety of people around you.

There are a number of rules you must follow, and will be enforced using a demerit point system.

## Designated Routes

There are designated rigid truck and LCV routes at the Market which are separated from the pedestrian, forklift and electric vehicle routes to minimize conflicts and reduce the likelihood of injury by creating a safer workplace.

You can only drive on the authorised roads and must not enter into the pedestrian, forklift and electric vehicle routes.

- Use Produce Drive and Badalya Road to circulate around the market.
- Many access points mean you can move around quickly
- Only load, unload and park your vehicle in your designated parking bay

## Designated Parking Areas

There are designated parking areas for rigid trucks and LCVs.

Parking permits can be arranged at the Customer Service Centre

Vehicles must at all times display the appropriate parking permit/sticker issued by the MMA.

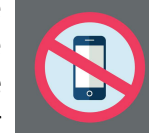
Work out your route before you start moving around the market by using the maps (reverse page) or the Melbourne Market Navigator smartphone app. The app will calculate the fastest pedestrian route from your current location.

**Be safe, you can't use your smart phone while operating a vehicle.**



## Rigid Truck & LCV Safety

You can't use your phone while operating a vehicle so map your route on the app before you start your journey.



Always use headlights when visibility is low and beware of forklifts and pedestrians.



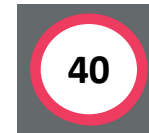
Always wear a seatbelt when driving your vehicle.



Always carry your driver licence and your market access card. You could be asked to present these at any time.



Always stick to the speed limit.



Make sure your load is stable and secured within your vehicle.



Person on Market land must not have a blood alcohol content (BAC) over 0.00% or be under the influence of prohibited drugs.



Rigid Trucks and LCV's are only permitted to drive and park within designated roads and parking areas. Check signage and maps for more details.



**Non-compliance: 1-5 demerit point.**

**T: 03 9258 6100**

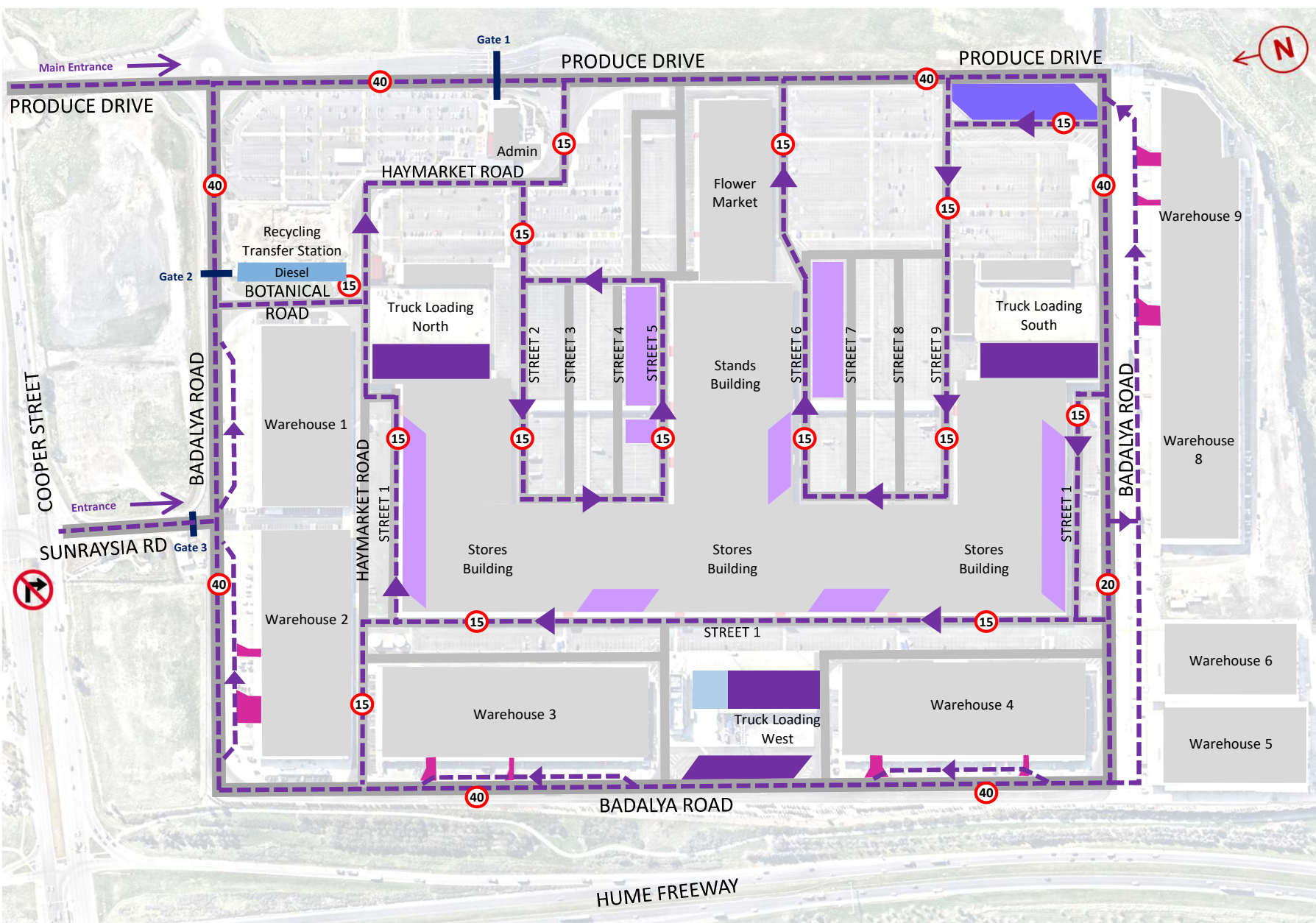
**www.melbournemarket.com.au**

# Melbourne Market

## Articulated Vehicle Route Map (Recommended)

### (B-Double and Semi-Trailer)

29 February 2020



### Legend

-  Articulated Truck Route
-  Gate
-  Semi-Trailer (Loading/Unloading)
-  Semi-Trailer (Parking Only)
-  Articulated Truck (Loading/Unloading)
-  Warehouse Recessed Dock
-  Recessed Dock
-  15km/h Speed Limit
-  40km/h Speed Limit
-  20km/h Speed Limit

Be safe, you can't use your smart phone while operating your vehicle.



# Melbourne Market

## Articulated Vehicles

### (B-Double and Semi-Trailer)

29 February 2020

## Accessing the Market

When driving a vehicle, you are responsible for your safety and the safety of people around you.

There are a number of rules you must follow, and will be enforced using a demerit point system.

## Designated Articulated Vehicle Routes

There are designated articulated vehicle routes at the Market which are separated from the pedestrian, forklift and electric vehicle routes to minimize conflicts and reduce the likelihood of injury by creating a safer workplace.

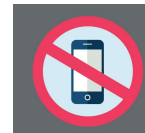
You can only drive on the authorised roads and must not enter or cross into the pedestrian, forklift and electric vehicle routes.

- Use Produce Drive and Badalya Road to circulate around the market.
- Many access points mean you can move around quickly
- Only load, unload and park your vehicle in your designated parking bay
- B-doubles accessing warehouse recessed docks will require appropriate traffic control measures



## Articulated Vehicle Safety

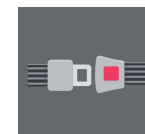
You can't use your phone while operating a vehicle so map your route on the app before you start your journey.



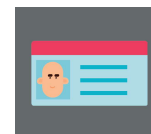
Always use headlights when visibility is low and beware of forklifts and pedestrians.



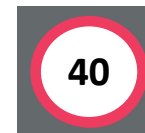
Always wear a seatbelt when driving your vehicle.



Always carry your driver licence and your market access card. You could be asked to present these at any time.



Always stick to the speed limit.



Make sure your load is stable and secured within your vehicle.



Person on Market land must not have a blood alcohol content (BAC) over 0.00% or be under the influence of prohibited drugs.



Articulated Vehicles are only permitted to drive and park within designated roads and parking areas. Check signage and maps for more details.



**Non-compliance: 1-5 demerit point.**

Work out your route before you start moving around the market by using the maps (reverse page) or the Melbourne Market Navigator smartphone app. The app will calculate the fastest driving route from your current location.

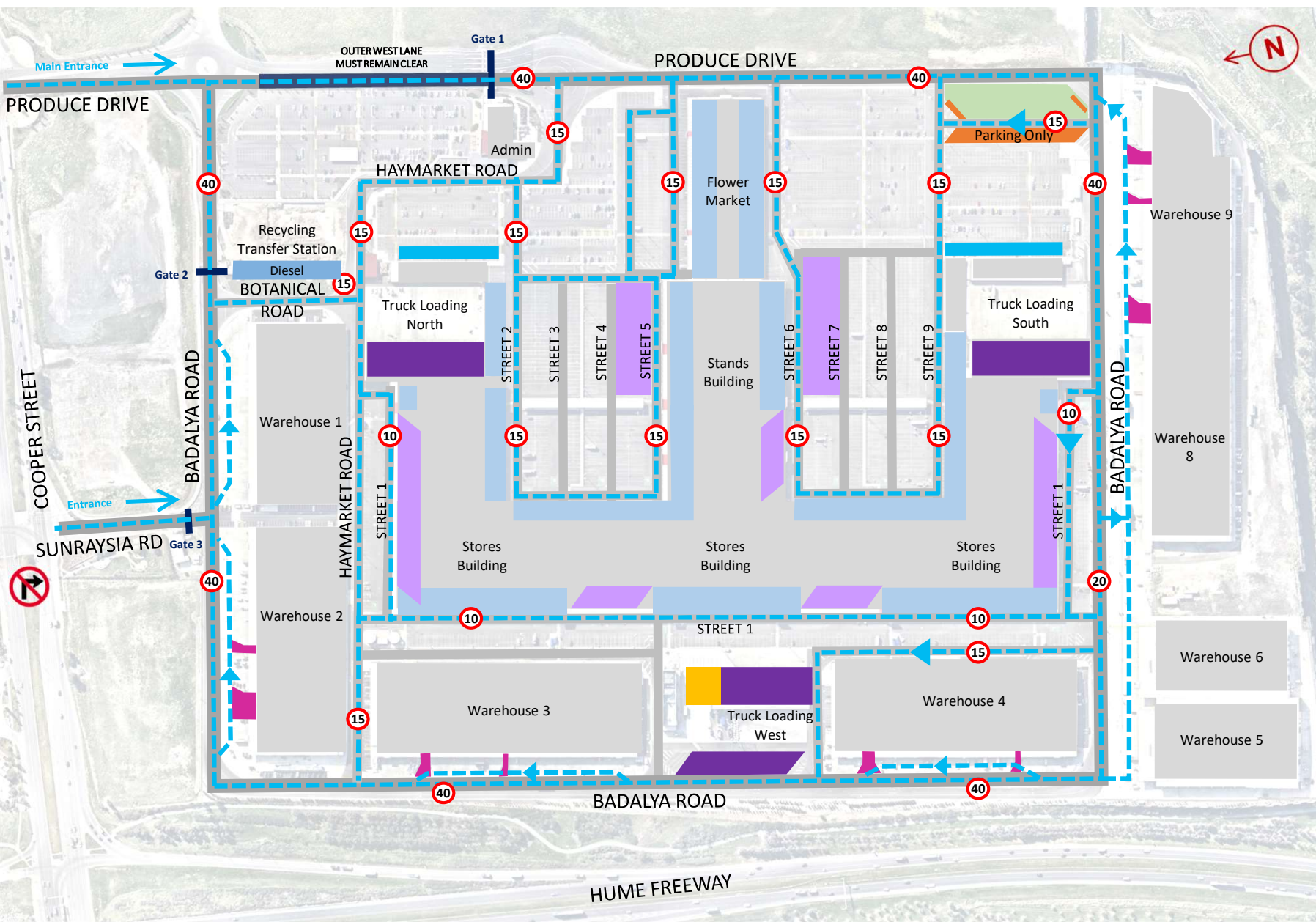
**Be safe, you can't use your smart phone while operating a vehicle.**



Navigator

# Melbourne Market Pre Trade Period Map

29 February 2020



## Legend

- Articulated Truck Route
- Gate
- Semi-Trailer (Loading/Unloading)
- Articulated Truck (Loading/Unloading)
- Rigid Truck & LCV (Loading/Unloading)
- LCV Only (Loading/Unloading)
- Semi-Trailer (Parking Only)
- Rigid Truck (Parking Only)
- Warehouse Recessed Dock
- Recessed Dock
- 15 15km/h Speed Limit
- 40 40km/h Speed Limit
- 20 20km/h Speed Limit

Be safe, you can't use your smart phone while operating your forklift.

# Melbourne Market Pre Trade Period



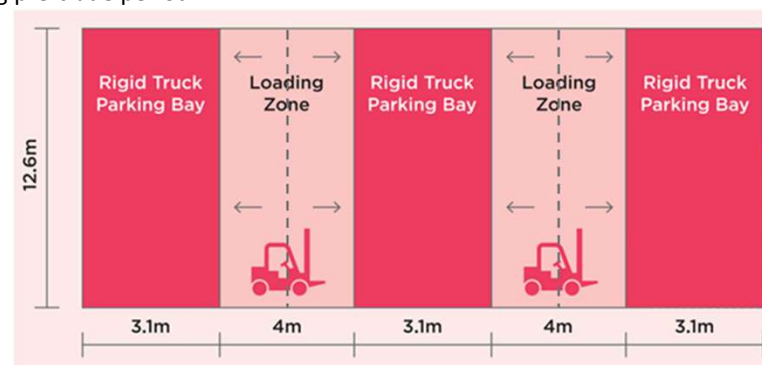
29 February 2020

To make sure everyone has access to use the market in the most efficient way, parking will be rotated through four distinct phases.

Period	Monday-Friday	Options
Pre-Trade Period	10:00pm to 3:00am	<p><b>Store holders:</b>  <b>Option 1:</b> Use the covered bays behind your store if you have been allocated these bays.  <b>Option 2:</b> Use the covered parking bays around the stores that have not been allocated.</p> <p><b>Stand holders:</b>  <b>Option 1:</b> Use your allocated park to unload if it has a loading zone.  <b>Option 2:</b> Use the unreserved parking bays around the trading floor.</p> <p><b>Flower market stand holder:</b> Use the parking bays behind your stand if you have been allocated these bays. Trucks are permitted on the trading floor pre-trade, enter from the east end.</p> <p><b>Regional buyers:</b> Some have access to the Market from midnight to unload and pick up pre-orders. They can only access the trading floor from 3.30am.</p> <p><b>Staff:</b> If you arrive in a car during this time, park in your allocated reserved park, or in the unreserved area provided you have a permit.</p>
	3:00am to 3:15am	<p><b>Store and stand holders :</b> Move out of the pre-trade allocated and unreserved parking bays and to your allocated 'trade period' parking bay.</p>
	3:15am to 3:30am	<p><b>Retailers:</b> Start arriving.</p>

## How Unloading Bays Work

- Produce should only be unloaded for pre-trade period.
- Produce may be placed in a loading zone during pre-trade period.
- Once unloading has been completed, traders should relocate their vehicles to designated parking areas.



## Top Tips

### Finding your way around

- Familiarise yourself with the Market before arriving, either by using the smartphone app or maps – go to the MMA website for more information.
- Once you are at the Market there is signage – streets are numbered 1 to 9. All Stores, stand and parking spaces are numbered.

### Warehousing

- Warehouses 5 and 6 (MMA warehousing) have unreserved loading zones available for dropping off and picking up produce.
- Warehouses 1 - 4, 8 and 9 (Propertylink warehousing) parking is privately operated, with parking arranged through tenant leases.

### Propertylink Warehousing:

#### Tenancy and Leasing

Email: [Vsalvagio@Propertylink.com.au](mailto:Vsalvagio@Propertylink.com.au)

#### Operational

Phone: 1300 72 24 14

Email: [Propertylinkresponse@cbre.com.au](mailto:Propertylinkresponse@cbre.com.au)

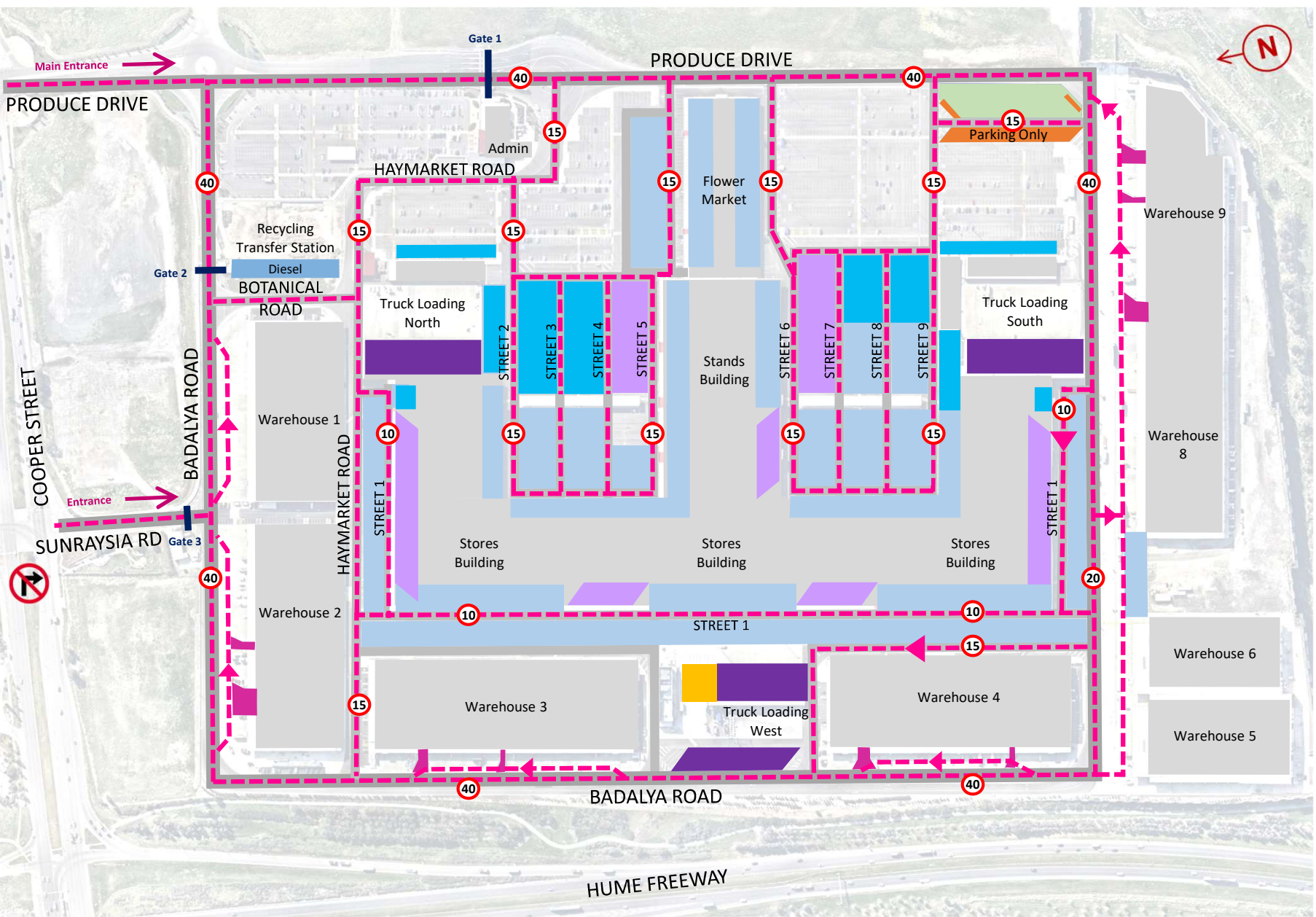
T: 03 9258 6100

[www.melbournemarket.com.au](http://www.melbournemarket.com.au)



# Melbourne Market Trade Period Map

29 February 2020



## Legend

- Articulated Truck Route
- Gate
- Semi-Trailer (Loading/Unloading)
- Articulated Truck (Loading/Unloading)
- Rigid Truck (Loading/Unloading)
- LCV Only (Loading/Unloading)
- Semi-Trailer (Parking Only)
- Rigid Truck (Parking Only)
- Warehouse Recessed Dock
- Recessed Dock
- 15 15km/h Speed Limit
- 40 40km/h Speed Limit
- 20 20km/h Speed Limit

Be safe, you can't use your smart phone while operating your forklift.

# Melbourne Market Trade Period

29 February 2020

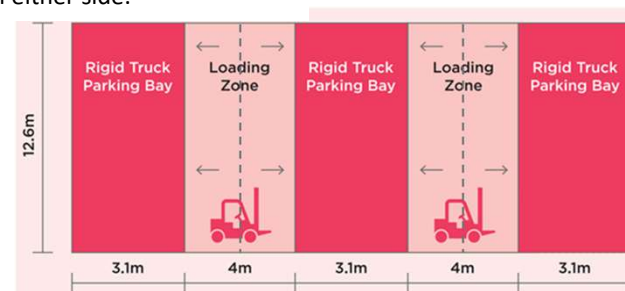
To make sure everyone has access to use the market in the most efficient way, parking will be rotated through four distinct phases.

Period	Monday-Friday	Options
Transition Phase	3:00am to 3:15am	<b>Store and stand holders :</b> Move out of the pre-trade allocated and unreserved parking bays and to your allocated 'trade period' parking bay.
	3:15am to 3:30am	<b>Retailers:</b> Start arriving.
Trade period	3:30am to 7:00am	<p><b>Retailers and florists:</b> Park in your allocated parking bay as stated on your parking permit. Produce can only be delivered to loading zones, next to parking bays.</p> <p><b>Store and stand holders:</b> Park in your allocated 'trade period' parking bay as stated on your parking permit.</p>

## How Loading Bays Work

- Produce can only be delivered to loading zones.
- Loading zones are either side of truck bays, or at the rear of light commercial vehicle bays.
- The loading zone is shared equally by the parking bay on either side.

It's expected that you and your neighbour will work out the arrangement to use the space most effectively. Vehicles can't share parking bays regardless of vehicle size.



## Top Tips

### Finding your way around

- Familiarise yourself with the Market before arriving, either by using the smartphone app or maps – go to the MMA website for more information.
- Once you are at the Market there is signage – streets are numbered 1 to 9. All Stores, stand and parking spaces are numbered.

### Warehousing

- Warehouses 5 and 6 (MMA warehousing) have unreserved loading zones available for dropping off and picking up produce.
- Warehouses 1 - 4, 8 and 9 (Propertylink warehousing) parking is privately operated, with parking arranged through tenant leases.

### Propertylink Warehousing:

*Tenancy and Leasing*

Email: [Vsalvagio@Propertylink.com.au](mailto:Vsalvagio@Propertylink.com.au)

*Operational*

Phone: 1300 72 24 14

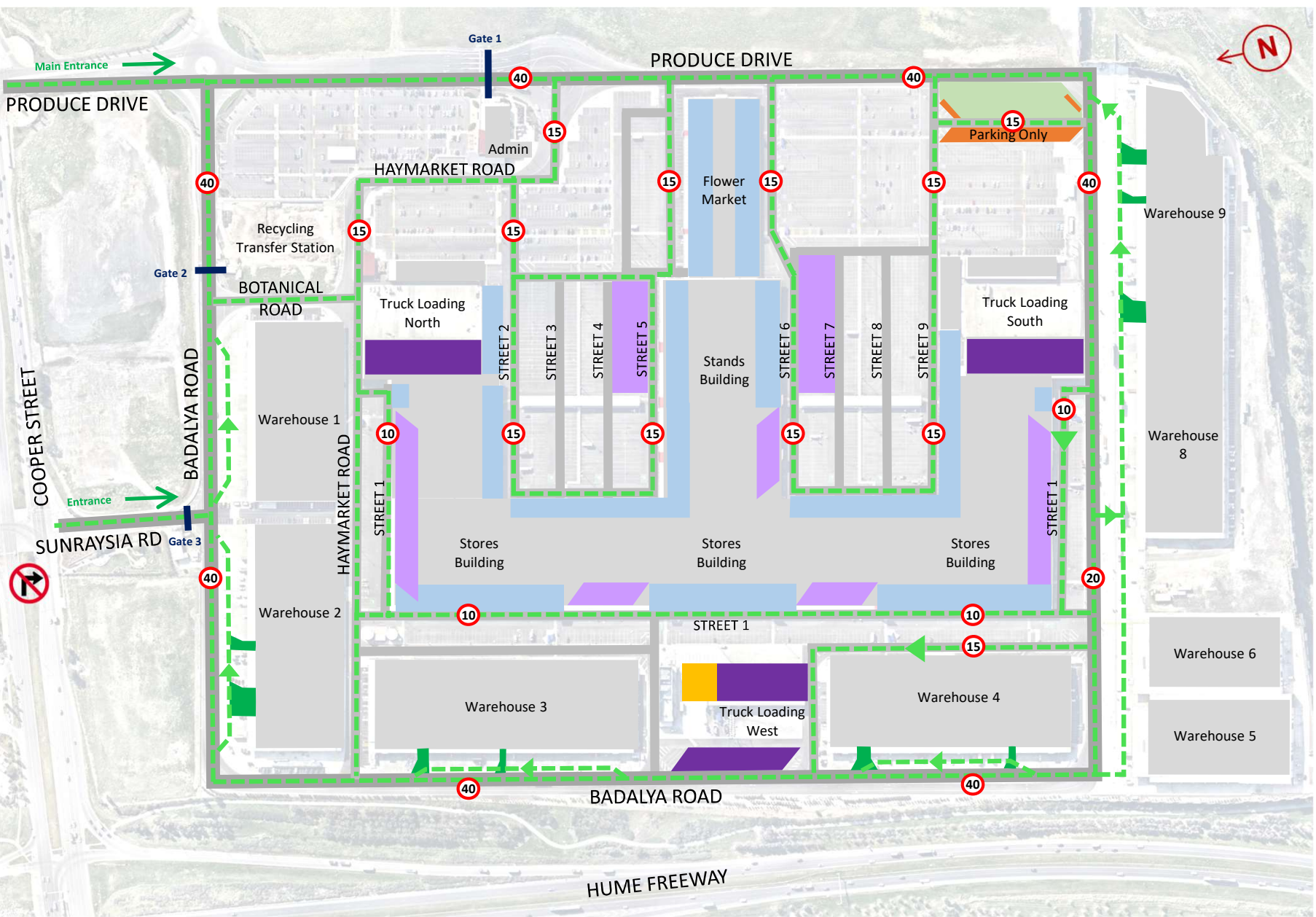
Email: [Propertylinkresponse@cbre.com.au](mailto:Propertylinkresponse@cbre.com.au)

T: 03 9258 6100

[www.melbournemarket.com.au](http://www.melbournemarket.com.au)

# Melbourne Market Post Trade Period Map

29 February 2020



## Legend

- Articulated Truck Route
- Gate
- Semi-Trailer (Loading/Unloading)
- Articulated Truck (Loading/Unloading)
- Rigid Truck & LCV (Loading/Unloading)
- Semi-Trailer (Parking Only)
- Rigid Truck (Parking Only)
- Warehouse Recessed Dock
- Recessed Dock
- 15 15km/h Speed Limit
- 40 40km/h Speed Limit
- 20 20km/h Speed Limit



Navigator

Be safe, you can't use  
your smart phone while  
operating your forklift.



# Melbourne Market Post Trade Period



Melbourne  
Market

29 February 2020

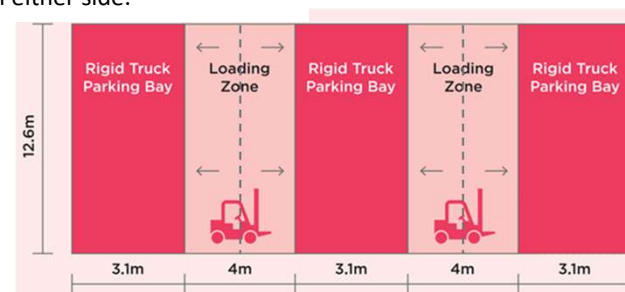
To make sure everyone has access to use the market in the most efficient way, parking will be rotated through four distinct phases.

Period	Monday Thursday Friday	Tuesday Wednesday	Options
Post-Trade Period	8:30am	8:30am	<p><b>Retailer exit:</b> Retailers will need to move out of the 'trade period' parking bays.</p> <p><b>Store and stand holders:</b> Use the covered parking bays to load produce from the stores/trading floor, similar to the pre-trade period.</p>

## How Loading Bays Work

- Produce can only be delivered to loading zones.
- Loading zones are either side of truck bays, or at the rear of light commercial vehicle bays.
- The loading zone is shared equally by the parking bay on either side.

It's expected that you and your neighbour will work out the arrangement to use the space most effectively. Vehicles can't share parking bays regardless of vehicle size.



## Top Tips

### Finding your way around

- Familiarise yourself with the Market before arriving, either by using the smartphone app or maps – go to the MMA website for more information.
- Once you are at the Market there is signage – streets are numbered 1 to 9. All Stores, stand and parking spaces are numbered.

### Warehousing

- Warehouses 5 and 6 (MMA warehousing) have unreserved loading zones available for dropping off and picking up produce.
- Warehouses 1 - 4, 8 and 9 (Propertylink warehousing) parking is privately operated, with parking arranged through tenant leases.

### Propertylink Warehousing:

Tenancy and Leasing

Email: [Vsalvagio@Propertylink.com.au](mailto:Vsalvagio@Propertylink.com.au)

Operational

Phone: 1300 72 24 14

Email: [Propertylinkresponse@cbre.com.au](mailto:Propertylinkresponse@cbre.com.au)

T: 03 9258 6100

[www.melbournemarket.com.au](http://www.melbournemarket.com.au)